

Security

Security is about more than HIPAA compliance.

Your business needs reliable data archiving and backups to prevent your company's next drama from becoming its last.

Platform security

Although people often think of the internet as being a haven for hackers and shady characters, modern web-based solutions offer a very sensible security strategy.

imebase's **128-bit SSL security** is the industry standard for secure transactions.

And your work is stored centrally in our **world-class data center**, so an unfortunate fire or a burglary at your office will be an inconvenience, not the curtain call for your business.

While protecting your data is the first step in any security strategy, it isn't the last. You're no-doubt thinking about how you work--and whether you're being responsible with sensitive information.

Process security

Organizations that send email with claimant information are violating a widely accepted best practice for *covered entities* under the HIPAA regulations. And even if you're not a *covered entity*, protecting this information makes bottom-line sense.

With imebase, you can exchange information with your colleagues, your physicians, and your customers with **100% HIPAA-compliant** security. And just like email, imebase allows you to attach documents and have threaded, productive conversations. Finally, sending sensitive information is **easy enough that your employees will send information securely, instead of email.**

We'd love to discuss how imebase can help you deliver on your security strategy.

The IT angle

We recognize your responsibility to assure a **quality IT experience** for your users.

imebase is an easy way for you to deliver a world-class application for management of Independent Medical Exams (IMEs).

Platform

imebase is a modern ajax-based web application. Its only requirement is a modern Javascript-enabled browser to function.

imebase is designed to support these browsers:

- ✓ Firefox 2+
- ✓ Internet Explorer 6/7
- ✓ Safari 2+

Hosting

We host imebase on your behalf. Our state-of-the-art **redundant server infrastructure** is collocated at Qwest, one of the premier data center facilities in North America. This facility is SAS-70 and HIPAA-compliant.

Backup and security procedures are best-practice based. Our uptime is over 99%. We perform **real-time system monitoring** from several locations, and have on-call engineers 24/7.

Integration

imebase can **work with you** to develop an integration plan, addressing data imports, customization, and training for administrative and end-users.

Integration with ERP, GL and other applications is simple, using **vanilla web-services** approaches.

Security

imebase is designed to improve data security for your IME activities. Fully **HIPAA compliant**, imebase uses proven technology to keep data secure, and an easy-to-use design that will help you **eliminate insecure practices** such as emailing protected health information.

More information

We'd like to discuss your IT challenges and how we can help you meet them. Please contact us to get started.

Reliability

Managing IMEs involves accepting that mistakes sometimes happen.

By standardizing your process, you'll reduce variability, allowing you to manage and track improvement.

No more heroes

Your business is successful because of your efforts. How many times have you prevented disaster? Even in the small details, you have helped the business overcome obstacle after obstacle.

However, for your organization to move forward, it needs to deliver results again and again without relying upon one person.

Scalable

imebase helps you **systematize your own unique processes**, providing consistency and a framework for improvement. And by automating away the busy-work, we help you reduce costs and add more value to every IME case you manage.

Imagine a system that keeps things from falling through the cracks as you continue to **improve case velocity and throughput**.

Auditable

imebase enables measurement—everything from high-level metrics down to case history and audit-trails.

Everything in imebase is tracked and versioned. User logins, fields changed, documents created, faxes sent, and more.

With tracking like this, you can open your IME system to your clients—**enabling collaboration to reduce your costs and increase customer satisfaction**.

Of course, field-level tracking also allows you to document case progression, reverse mistakes, and provides fertile training opportunities.

Learn more

Let's put our heads together to figure out if imebase fits into your organization. Contact us soon.

Executive summary

This is the executive summary. See your staff for what they think about imebase. We've provided fact-sheets for process-management, security, and IT.

We know that our free-trial isn't really free for a busy organization like yours, but we think not trying it could be even more expensive.

Key features

- highly customizable—**systematizing your processes, not replacing them**
- enables **secure communication and collaboration** with customers, vendors, physicians, attorneys, and anyone else involved in a case
- automatic document creation, faxing, and letter fulfillment at significant cost-savings to most organizations
- fully auditable process, tracking and versioning at the field level. **Everything is tracked and reversible**
- **integrates seamlessly** with existing systems
- fully hosted—no capital expense, no installation, free training
- **Implementation in weeks**, not months. Data imports, re-use of existing documents, capture of knowledge are part of every implementation

Impact

- **improve customer satisfaction** with real-time status updates and easy, secure collaboration
- enable **data-driven management** of your IME process
- **automate busy work** to improve margins and allow you to focus on value-add activities
- significant security improvements
- leverage millions of dollars in software development and infrastructure investment

Costs

- free trial
- prices starting at \$300 / mo / user